



## **PEST CONTROL TECHNICIAN – TERMINIX CANADA**

### **3 POSITIONS AVAILABLE IN BURNABY / NORTH VANCOUVER / RICHMOND**

#### **About Terminix Canada**

Are you looking for an exciting new career within the pest control industry? Then look no further. Since its founding in 1927, Terminix has been a global leader in pest control. We're now one of the largest pest control providers in all of Canada. Our government-licensed technicians use tried-and-tested techniques to assist more than two million customers worldwide.

Terminix Canada values the hard work and dedication that each of our employees put in every day to help protect homes and businesses across the country. That's why we offer competitive pay, great perks and career advancement opportunities for those who are up for the challenge.

#### **Benefits:**

- ✓ Competitive salary plus commissions
- ✓ Health, dental and vision benefits
- ✓ Long-term disability coverage
- ✓ Employee Assistance Programs
- ✓ Life insurance
- ✓ On-the-job learning
- ✓ A company vehicle
- ✓ Gas card
- ✓ Cell phone
- ✓ Paid training
- ✓ Accidental death & dismemberment coverage

#### **Position Overview**

A Pest Control Technician provides services to residential and commercial clients on a pre-established route through ad hoc, monthly, bi-monthly or weekly inspections of pest control devices, such as control panels, traps, fly lanterns and indoor or outdoor bait stations. The person maintains the stock of pesticides used. He or she actively seeks opportunities to sell Terminix Canada's products and services, and works with sales representatives to target such opportunities with customers. It is the department's responsibility to properly eliminate any pests referred to in the service agreement with each client. A Pest Control Technician must respond to client inquiries with courtesy and professionalism.

## **Responsibilities**

The obligations and responsibilities of the Pest Control Technician, under the supervision of the Service Manager, are as follows, but are not limited to:

- Provide pest control services in a timely and consistent manner.
- Provide high quality service to our wide range of customers at all occasions.
- Respond to client requests, such as inquiries.
- Handle customer complaints and inquiries in a courteous and professional manner.
- Know the technical information on the chemicals used and how to use them.
- Invite customers to post positive feedback about their experience (Chekkit or Google).
- Inform customers of possible problems.
- Serve all customers on all routes in accordance with company standards and procedures.
- Write and deliver daily service reports, as appropriate.
- Maintain the stock of pesticides used.
- Maintain service records in accordance with regulatory standards.
- Provide an exceptional experience for all customers.
- Actively seek opportunities to sell Terminix Canada products and services, and work with sales representatives to target such opportunities with customers.
- Maintain a good driving record.
- Comply with the company's health, safety and environmental policies and procedures, as well as applicable municipal, provincial and federal by-laws.
- Ensure that company vehicles remain clean and in order, and ensure that they always have the products and equipment on board to carry out the work.
- Complete the company's training programs as well as those of the federal and provincial governments in the allotted time in order to obtain or renew the relevant certification.
- Be available to work flexible hours, in the evening, at night or on weekends, depending on the needs of customers.
- Perform any other tasks, if applicable.

## **Job Requirements**

- Have a high school diploma.
- Ideally have one to three months of relevant experience.
- Hold the permits or certifications required under provincial and federal regulations.
- Be able to lift, carry, push, pull or otherwise move loads of 10 lbs (regularly) and 11 to 20 lbs (often). Be able to move objects that can weigh up to 50 lbs (occasionally).
- Work at heights.
- Hold a valid driver's licence and have a record of unblemished driving.
- Be well organized, dynamic and reliable.
- Be self-reliant in an environment where there is a lot of work.
- Be able to interact with sensitivity, tact, diplomacy and professionalism at all times.
- Read, write and speak fluent English.
- Undergo a background check.

Terminix Canada provides accommodations for employees with disabilities or medical needs. If you would like to benefit from such measures, please contact your manager, who will ensure that they are put in place as soon as possible.

**Disclaimer**

The above description is intended to provide general information on the nature and level of work performed by the persons occupying the position. It is not intended to exhaustively list each of the responsibilities, obligations and abilities associated with this position. All employees may be called upon to perform tasks that they do not normally do. This position is only open to Canadian citizens